

IQ Battery 5P handling guidelines

Packaging handling guidelines for the distribution centers and installers

Avoid mixing box sizes

- Do not stack boxes of different sizes on a single box.
- When stacking on a pallet, align them with the bottom package for stability.



No standing on packaging boxes

Strictly prohibit standing or placing heavy objects on top of packaging boxes.

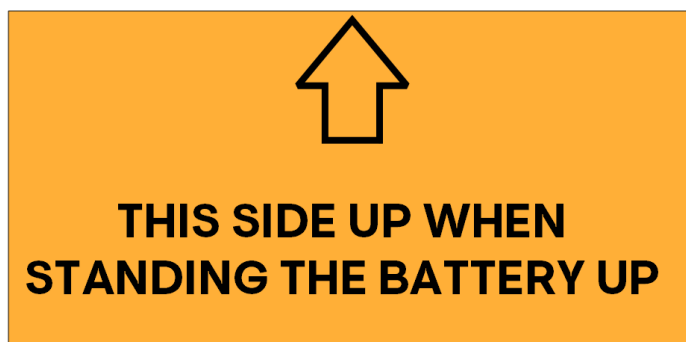
Follow lifting directions

Adhere to the specified lifting directions for packaging to prevent damage to the contents.



Standing position requirements

When installers request the unit in a standing position, follow the directions provided on the packaging for proper handling.



Avoid exterior exposure

Do not leave the package exposed to external environments where it can potentially damage the IQ Battery inside.

Handle with care

Exercise caution during transportation and handling to prevent any shocks or impacts that may affect the product.

Use proper equipment

Utilize appropriate handling equipment, such as pallet jacks or forklifts, as recommended for moving packages within the distribution center.

Inspect for damage

Prior to distribution or installation, inspect packages for any signs of damage or compromised integrity and immediately report if found.

Secure storage

Store packages in a secure and designated area within the distribution center to avoid accidental damage or misplacement.

Training for installers

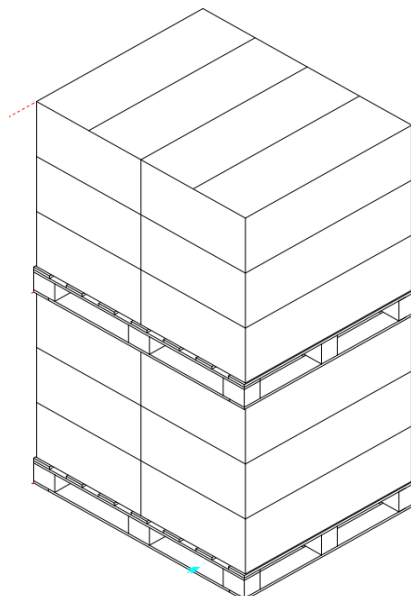
Provide training to installers on the proper handling procedures to maintain the integrity of the products during installation.

Continuous improvement

Encourage feedback from installers and the distribution team to continuously improve packaging and handling processes. This can be used for future projections and improvements.

Stacking

Use Enphase pallet and stacking as shown in the following image. If stacking by single box per layer, three layers are maximum.





Do not cut box belts on pallets

It is more difficult to move the base unit and accessories if you cut the box belts on pallets. Also, the wall mounts or ID cover may drop off and hurt people.



Revision history

Revision	Date	Description
TEN-00010-1.0	April 2024	Initial release.