

# Solar iBoost Sales Return

## Please Complete Your Details:-

### Returns Address:-

Returns Department  
Marlec Eng Co Ltd  
Rutland House  
Trevithick Road  
Corby  
Northamptonshire  
NN17 5XY



Marlec Engineering Co Ltd  
Rutland House  
Trevithick Road  
Corby  
Northants  
NN17 5XY  
UK

Tel: +44 (0) 1536 201 588  
Fax: +44 (0) 1536 400 211  
Email: sales@marlec.co.uk  
Web: www.marlec.co.uk

VAT No: GB 330 2016 27

Date of Return: .....

## What To Do Next

*Please Complete this Information and Return your Goods with this Form Enclosed.*

*For Warranty Claims you must enclose your Proof of Purchase.*

## Section 1

Serial No: ..... This can be found on the back of the product

Date of purchase/ installation:..... Installer or Retailer:.....

## Section 2

**The Solar iBoost is installed:** At the cylinder / At the Consumer Unit / Other. Length of cable to cylinder .....m.

**Heater 1 is connected to a** ..... **Measured resistance** .....Ohms

**Heater 1 condition is:** New / Good / Average / Poor / Faulty It is approximately ..... **years old.**

Heater 2 to a ..... Measured resistance .....Ohms OR is not connected

Heater 2 condition is: New / Good / Average / Poor / Faulty It is approximately ..... years old

## Section 3

The **message on the screen** when the problem was detected read: .....

Detail here any other installation changes undertaken during replacement .....

Date of replacement fitted (if applicable) .....

Detail here any observations or comments about the installation.....

Thank you for your co-operation. This information is essential for us to assess where / if a fault exists.  
We will report our findings and proposed course of action to you.

## This Section is For Internal Use Only

Date	Our Ref	Your Ref	A/C No.	Dispatched By	Page
					1
Expected	Product Code	Description	Reason code		