

	<p style="text-align: center;">WARRANTY STATEMENT OF LEOCH BATTERIES</p>	<p style="text-align: center;">LEOCH BATTERY PTE LTD</p>
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This warranty covers Leoch Battery Pte Ltd batteries of below series manufactured by Leoch only.

<p>Battery Model(s)/Series: LFeLi-48100TCAN</p>
<p>Warranty Period : 10 years (From Dispatch Date)</p>

Leoch Battery Pte Ltd warrants to the original purchaser that Leoch Lithium LFeLi batteries in above series will be free of defects in material and workmanship for the period specified above according to rated capacity range, commencing on the date stamped on the lid of batteries. Leoch Battery Pte Ltd must be notified immediately upon suspicion of any possible defects within 14 days after receiving batteries and be given the authority to inspect any questionable sites.

If LEOCH determines the batteries to be defective due to material or workmanship, it will be repaired or replaced, at its option, without fail.

This is in lieu of all other warranties, expressed or implied including any warranties which extend beyond the description of the face hereof. In no event shall LEOCH be liable for consequential or incidental losses or damages. The repaired or replacement battery shall complete the remaining portion of the warranty for the original battery.

Following warranty service is provided for the Product:

1. Applicable region

The warranty is only applicable for Products sold in the territory of United Kingdom.

2. Warranty period

Unless otherwise specified herein, the commencement time and period of the warranty shall be as follows:

- 2.1 Five (5) years warranty for spare parts after the invoice Date issued by Vendor.
- 2.2 Ten (10) years warranty for capacity after the invoice Date issued by Vendor.

3. Warranty

- 3.1 Product Capacity Warranty: Battery Capacity performance of the Product at least sixty percent (60%) of battery's usable capacity (net capacity) for a period of ten (10) years after the Invoice Date.

Capacity test standard:

Environment temperature: 20~30°C

Working temperature: 22~33°C

Charge/discharge method:

- i. Discharge the battery with constant 0.2C until the battery voltage is 43.2V or battery self-protection automatically.
 - ii. Lay aside the battery for 15mins.
 - iii. Charge the battery with constant 0.2C and constant 57.6V until the current is 0.05C.
 - iv. Lay aside the battery for 15mins.
 - v. Discharge the battery with constant 0.2C until the battery voltage is 43.2V or battery self-protection automatically calculate discharged capacity, monitor current timely. (If it's constant current, calculate format is: (discharge time × constant current value=capacity).
 - vi. Charge the battery with constant 20A and constant 57.6V until the current is 0.05C.
- 3.2 If the battery is within capacity warranty period and the battery capacity is lower than 60% of usable **capacity**, verified by personnel recognized or authorized by Leoch, Leoch agrees to provide replace or repair service subject to this Warranty Letter.

4. Preconditions for warranty

Following preconditions shall be met:

- 4.1 Product shall fall within the warranty period.
- 4.2 Any system failure, fault or warning information must be reported to Leoch or authorized service partner within 2 weeks of appearance.
- 4.3 Product shall be installed by personnel recognized or authorized service partner.
- 4.4 Customer shall correctly operate and use the system according to user manual and installation manual.
- 4.5 Customer shall provide product serial number and invoice.
- 4.6 Provided that in any event the installation of the Subject of the Warranty for the Customer shall be completed within twelve (12) months from the date of manufacturing date of the Subject of the Warranty.
- 4.7 The ambient temperature during the operation of the product of Warranty must not exceed 0 °C~50 °C; and the product of the Warranty should not be exposed to or to be stored in a temperature higher than 55 °C; The battery room must be ventilated in accordance with the requirements of the battery manufacturer.
- 4.8 The product can only be installed and operated in small household systems or similar environments for energy storage applications with a maximum of one full cycle per day. Leoch lithium batteries are not suitable for supplying life-sustaining medical devices and move/ traction application. The warranty will be voided if usage exceeds household energy storage applications.

5 Replace or Repair

- 5.1 If any Product covered by the warranty as this Warranty Letter and confirmed by Leoch to be defective or non-conformity, Leoch shall replace or repair the defective or non-conforming Product at its own discretion. Any maintenance or replacement shall not be deemed as extension or recalculation of the warranty period.
- 5.2 Leoch or Service Provider should respond within 2 working days after receipt after service.
- 5.3 Leoch will be responsible for the reasonable repair or replacement costs in connection with such non- conforming or defective Product. Leoch reserves the ownership of replaced battery or Products. Unless otherwise agreed by Leoch, the replaced battery or Products shall be returned by customer to the place designated by Leoch in the same or similar package within 4 weeks.
- 5.4 Provided that Leoch has discontinued the manufacture of the Product in issue at the time the related warranty claims which confirmed by Leoch, Leoch may, at its sole option, replace it with a different type of Product (of mutually agreed size, color, shape and/or power) or refund the purchase price prorated by the days of the relevant Warranty Period remaining.
- 5.5 Replacement of battery, components or Products may not be completely new but with quality and specification compliant with the Product specifications.

6 Exception of Warranty:

- 6.1 Quality or capacity warranty period expires.
- 6.2 Damage and defect caused to products by customer due to improper use, misuse, abuse, which nonconforming with user manual or accident.
- 6.3 Damage caused during transport, incorrect product installation, removal exceed of temperature range during use and improper use.
- 6.4 Connection without authorization and use in combination with faulty devices or devices with safety issues.
- 6.5 Product arbitrarily modified or its function changed without authorization from Leoch.
- 6.6 Any changes to the installation do not in accordance with the Leoch Lithium installation manual.
- 6.7 Damage caused to product due to maintenance and other services conducted not by personnel authorized by Leoch.
- 6.8 Customer fails to provide correct product serial number or product serial number is undecipherable or modified without permission.
- 6.9 Product damage caused by external force, force majeure (unforeseeable, unavoidable, and insurmountable objective events, including but not limited to war, civil war, strike, riot or other activities intervened by government) or other third party.
- 6.10 The defect cannot be overcome under the technology condition when the Products sold to customer.
- 6.11 Defects of Products arising due to technology update, or renewal of the national or regional laws or regulations.
- 6.12 Product damage caused by customer deliberately or by willful acts;
- 6.13 Failure report not provided within 2 weeks of appearance.

7 Non-Applicability of warranty claim

In case a warranty claim is reported which shows not to be valid, the costs incurred by Leoch or installer due to this non-applicability of warranty claim must be covered by customer unless this non-applicability was not visible for customer according to given circumstances.

8 Warranty restriction

Unless otherwise specified herein, to the extent permitted by applicable law, the Warranty Letter and above remedies shall be exclusive and replace all other guarantees and remedies, oral or in writing, expressed or implied. To the extent permitted by applicable law, Leoch expressly reject all legal or implied warranty, including but not limited to warranties of merchantability, fitness for a particular purpose and hidden or potential defects. If Leoch cannot abandon implied warranty as prescribed by applicable law or the guarantee specified by applicable laws, all such guarantees and warranties shall limit to implied warranty as prescribed by applicable law or the scope within applicable laws and shall be under mandatory application according to applicable law. No distributor, agent, or staff of Leoch is authorized to make any revision, extension, or addition to the quality warranty. The legality and enforceability of remaining clauses herein shall not be affected or damaged if any of clauses herein is adjudged to be illegal or unenforceable.

Unless otherwise specified herein, to the maximum range permitted by applicable law, Leoch shall not be liable for any direct, indirect, special, accidental or derivative losses caused by the purchase or use of products and its system, including but not limited to the loss of use, loss in income, actual or expected loss in revenue (including contract revenue losses), loss of the use of money, loss of anticipated savings, loss of business, loss of opportunity, loss of goodwill, loss of reputation, personal injury or damage loss, or the indirect or derivative loss or damage (including any expense arising from the replacement of equipment and property, resumption of production, etc.) caused by any reasons.

LEOCH'S LIABILITY FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE AMOUNT OF THE PURCHASE PRICE PAID BY CUSTOMER TO LEOCH FOR SUCH PRODUCT GIVING RISE TO THE LIABILITY.

9 Update of warranty

To the extent permitted by the applicable law, Leoch shall reserve the right update this warranty from time to time, and such update may be published on the official website of Leoch or sent by email or to the address of customer (if provided by customer when purchase the Products).

10 Service out of warranty

As for the service for the Products out of warranty, Leoch agrees to provide certain after sales service to customer upon the written request, and all the costs and expenses which include but not limited to the materials, parts, or labor costs, shall be borne by customer. In case of customer give written notice to request the service out of warranty, customer shall provide detail description of defects so that Leoch is able to detect whether such defect can be cured or not. For avoidance of doubt, in no event will Leoch be liable for the service out of warranty, and this clause 10 will not constitute the promise of Leoch to provide such service out of warranty.

All defective and replaced batteries are subject to return to LEOCH at LEOCH's option. The cost and responsibility for removal of the defective Battery and its shipment to Leoch premises, the freight & installation charges of the replacement Battery and all other costs related to the replacement process will be the responsibility of the User. Freight charges for the return (only) may be billed back to LEOCH if they have been confirmed as defective after analysis and in writing are confirmed by Leoch. Returned batteries become the property of LEOCH.

CLAIMS:

- 1) Contact original point of purchase for instructions on applicable warranty claim procedures.
- 2) Upon satisfactory proof of claim as determined by Leoch Battery Pte Ltd, we shall replace, at our option, any defective battery as outlined above exclusive of labor.
- 3) LEOCH will not accept any product for return, credit or exchange unless expressly authorized by LEOCH in writing and returned prepaid to our plant.
- 4) All defective and replaced batteries, if returned, become the property of LEOCH.

Leoch Battery Pte Ltd www.leoch.com

LEOCH BATTERY PTE LTD (LEOCH) SHALL NOT BE LIABLE FOR, AND USER SHALL INDEMNIFY AND SAVE LEOCH HARMLESS FROM ANY CLAIMS AND LIABILITIES ARISING OUT OF THE USE, MAINTENANCE, TRANSPORTATION, OR INSTALLATION OF ANY EQUIPMENT WARRANTED HEREUNDER. THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE SOLE LIABILITY OF LEOCH BATTERY CORP IS SET FORTH UNDER THE CLAIMS PARAGRAPH ABOVE. LEOCH SHALL NOT HAVE ANY LIABILITY FOR ANY SPECIAL, INCIDENTAL INDIRECT OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY APPLIES ONLY TO THE ORIGINAL PURCHASER OF THE EQUIPMENT. THIS WARRANTY IS NONTRANSFERABLE, AND GOVERNED BY AND CONSTRUED UNDER E.U. LAWS.

MODIFICATIONS

NO REPRESENTATIVE, SALESPERSON, AGENT, DISTRIBUTOR, OR EMPLOYEE OF LEOCH IS AUTHORIZED TO MODIFY ANY OF THE TERMS OF THIS WARRANTY, UNLESS MODIFICATIONS ARE MADE IN WRITING AND SIGNED BY AN AUTHORIZED LEOCH OFFICER.

THIS WARRANTY REPRESENTS THE ENTIRE AGREEMENT BETWEEN LEOCH AND USER WITH RESPECT TO THE SUBJECT MATTER HEREIN AND SUPERSEDES ALL PRIOR OR CONTEMPORANEOUS ORAL OR WRITTEN COMMUNICATIONS, REPRESENTATIONS, UNDERSTANDINGS OR AGREEMENTS RELATING TO THIS SUBJECT.

TERMS AND CONDITIONS

THE LEOCH BATTERY PTE LTD TERMS AND CONDITIONS ARE AVAILABLE ON OUR WEBSITE AT WWW.LEOCH.COM. PLEASE READ IT IN DETAIL.

Effective from 1st of March 2022
and applicable to all entities®

LEOCH BATTERY PTE LTD

